

EMERGENCY PHONE NUMBERS

IF YOU ARE USING A REGULAR PHONE LAND LINE:

Tell the operator you have an emergency and describe your emergency.
The operator will do the rest. They already know who you are and where you live.
They will dispatch appropriate help or advice as necessary.

IF YOU ARE USING A CELL PHONE:

Tell them you have an emergency and what your emergency is.
You must give them your name and address.
They will dispatch appropriate help or advice as necessary.

ESSENTIAL NUMBERS:

AMBULANCE & EMS 911
FIRE 911
POLICE 911
POLICE NON-EMERGENCY/TTY* 258-3200*

OTHER IMPORTANT NUMBERS:

ANIMAL CONTROL 252-1110
AT&T CUSTOMER SERVICE 1-888-757-6500
CHARTER COMMUNICATIONS 1-888-438-2427
(***Only if you have Charter phone service***) 611
ELECTRIC: DUKE ENERGY PROGRESS
CUSTOMER SERVICE 1-844-388-7425
POWER OUTAGE 1-800-419-6356
GAS: DOMINION ENERGY 1-866-366-4357
POISON CONTROL 1-800-222-1222
ROAD CONDITIONS 511
OR localconditions.com/weather-asheville-north-carolina/28800/traffic.php
WATER Gordon Gaiser 505-1747
 OR Don McGowan 788-0687

* This number is the **emergency number for callers who are hearing impaired**. It's also a number for all callers if the concern is **not** an emergency (e.g., loud music).